

Meter Upgrade Process



What are we doing?

We are upgrading our system by replacing your meter.

Starting late in 2020, a Hart EMC technician or a technician from our contract partner, Texas Meter & Device (TMD), will visit your home or business to complete the meter upgrades. They will upgrade the meter installation by replacing the old meter with a new one.

These are the following steps the technician will follow to safely upgrade the meter installation:

- 1** When the technician arrives at your location, they will knock on the door to let you know that they are there to perform the meter upgrade. It is not necessary for you to be home for the work to be completed.
- 2** For the health and safety of our members, the technician will follow the recommended COVID-19 precautions. No contact will be needed.
- 3** The technician will inspect the meter base for safety, then proceed with taking a picture before, during, and after installation to ensure quality workmanship.
- 4** You will experience an interruption of power for a few minutes during the replacement.

The meter upgrades will take place during our normal business hours. If the technician is unable to perform the upgrade for some reason, they will leave a door hanger with information on how to contact us to reschedule.



Business and Poultry Farm Members:

Hart EMC technicians will perform the meter upgrade for businesses, poultry farms, and solar members.

How to identify the technician as legitimate:

The technicians will be driving white utility vehicles with a logo that says “TMD Contractor for Hart EMC,” or it will have a Hart EMC logo. If you are ever unsure whether the technician is legitimate, feel free to contact our office.

For more information:

- www.hartemc.com/upgrade/process
- P.O. Box 250 • 1071 Elberton Hwy • Hartwell, GA 30643
- 800.241.4109



Owned by those we serve.