



Hart Electric Membership Corporation

P.O. Box 250 • Hartwell, Georgia 30643-0250 • (706) 376-4714 • 800-241-4109

Serving
• Hart
• Elbert
• Franklin
• Madison
• Stephens
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Counties

Levelized Billing Programming

What is Levelized Billing?

It is important to understand that Hart EMC's Levelized Billing Program is based on **averages**. The member's bill may **not** be the same each month due to averaging, but it will help to lower the variations in bills from spring to summer and fall to winter. The section of your bill that reads "AMOUNT DUE" is the amount that is to be paid. Any other information is for the benefit of the member only.

It is also important to understand that although an account is on levelized billing, the bill must still be paid on or before the due date each month or it will accumulate late charges and will still be subject to disconnection if not paid.

Hart EMC reserves the right to remove an account from the Levelized Billing Program at any time. The member must wait a period of 12 months before the account will be considered for the program again.

Hart EMC advises any member on the Levelized Billing Program to pay close attention to the kilowatt hour usage each month. Levelized billing can make it difficult to determine a problem with electrical equipment that may cause an increase in the amount of the bill.

The following qualifications must be met to join the Levelized Billing Program:

- The member must live in a single family, separately metered residence that he/she owns or is purchasing.
- The member must have 13 months acceptable credit history, which entails the following:
 - Three or less delinquent notices (\$5.00 fee)
 - No collection notices (\$6.00 fee)
 - No disconnections for nonpayment
 - No returned checks

Please complete the following agreement and return to Hart EMC for processing if you feel that you qualify for the Levelized Billing Program.



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Levelized Billing Agreement

Name: _____

Address: _____

Telephone Numbers(s): _____

Social Security Number: _____

Account Number(s): _____

I, the undersigned, hereby apply for levelized billing to the residence at the address listed herein above with all service being supplied by Hart Electric Membership Corporation in accordance with the Service Rules and Regulations established by said Corporation and any future changes and modifications hereinafter so adopted by said Corporation.

I understand and agree that my monthly bill will be based on my average consumption for the current 12 months usage.

In case I am a new member, the bill will be based on the average of the then available billing history on my new account (total usage to date divided by the number of months' history available until such time as I have 12 months history). I will provide a satisfactory letter of credit from my previous utility company.

I further understand and agree that I may be removed from the Levelized Billing Program if I fail to pay all bills promptly when rendered.

I will at that time pay my balance in full and return to regular monthly billing. I understand at any time I choose to return to regular monthly billing, move to another residence, or when I discontinue service, the balance on my account will be due and payable or any credit refunded.

If my account is referred for collection by Hart EMC to any outside agency and/or attorney who is not a salaried employee of Hart EMC, I will to the extent permitted by law, pay all fees and/or court costs.

It is further understood when a rate increase or decrease occurs, my payments may be adjusted accordingly.

It is understood and agreed that this agreement will continue from month to month and year to year so long as I am a consumer and so long as I promptly make all payments due under this agreement or until such times as either party requests discontinuance of this levelized billing agreement.

***Signature:** _____ **Date:** _____

*(signature required for processing)

Your Touchstone Energy® Cooperative 